

## NEW QUALITY MANAGER AIMS TO PLEASE

(CLEVELAND) – The Electrolizing Corporation of OHIO announces the selection of Mark Stover to serve as the metal finishing company’s new quality manager. With over 17 years of experience in the plating industry, Mr. Stover adds his expertise to Electrolizing’s quality management systems and processes.



A native of Canada, Mr. Stover holds a diploma in chemical engineering technology from the St. Clair College of Applied Arts Technology in Windsor, Ontario. He began his career in metal finishing as a laboratory technician at KEW Plate in Windsor. In 1988 he took a position with the Canadian Electrocoating Division of the NARMCO Group of Companies. For the past four years he has worked at the Group’s Prince Plating Division in Cleveland, where he was plant manager.

“Mark’s broad experience in all aspects of metal finishing make him the perfect choice for this job,” said Bill Loucks, general manager at Electrolizing. “We were looking for someone with a solid understanding of processes, customer service and industry quality standards. Now we’re anxious to ramp up our quality management procedures for even greater efficiency and product excellence.”

Mr. Stover has plans to refine the information path from the customer to the production floor and take a more preventive approach to solving quality issues. He is currently at work overseeing the ISO audit to maintain Electrolizing’s registration to ISO 9001:2000.

“Electrolizing isn’t just another metal finisher,” he said. “We offer advanced and proprietary processes for high-tech products that demand precision. So, we’ve got to be very serious about customer satisfaction and doing things right. I’m really looking forward to being a big part of that.”

The Electrolizing Corporation of OHIO was established in 1948. Since that time, the company has continued to keep pace with the changing needs of its customers. Electrolizing today is known for its revolutionary medical finishes, its proprietary commercial processes, and its continuous development of new and improved methods.

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